

September 2, 2022

Dear Valued Bell Drapery & Cleaners Customer,

More than 30 years ago Michael left his career in the Air Force to join in the operation and management of our family-owned business, Bell Drapery. Ironically, it was at the shop where we met (Michael held the door open for me one fateful day). Michael's parents, Mary and Asa, had recently purchased the business and together, they were actively designing plans for its location of more than 30 years, 2502 N. 7th Street.

In 1994, we enhanced our business by purchasing franchise ownership within an international entity, CRDN. Our franchise, CRDN of Arizona (housed across Sheridan Street next to our plant) grew to become the largest restoration entity in the state. Because of your loyalty and commitment to our dry-cleaning and drapery business, we also built the retail business into one of the largest in the valley.

We grew the company to employ 44 people based both in Phoenix and Tucson. We provided home delivery service to many of our customers (Matt Snyder has been the face of this service since its inception), we offered experienced and competent drapery creation, cleaning and installation (Mike Zarek leads this effort) and maintained a pristine plant (Jason Kentzel is our plant manager). We took small business ownership seriously and proudly proclaimed "family-owned and operated" as we managed the business each day.

However, in early June we were presented with unexpected and unusual correspondence from APS. Simply put, our land is needed to expand the power generating plant located immediately north of our building. *NOTE: The Arizona Constitution (Article 2 Section 17) authorizes the exercise of eminent domain authority if the taking is for a public use and the property owner is paid just compensation.*

During the past two months we actively assisted our employees as they pursued other employment, completed any ongoing business in our plant and delivered items to our customers, while also transitioning our commercial business, CRDN of Arizona over to its new owners, the Patels, of Viking Cleaners.

To our non-profit community partners: we are proud to have provided in-kind contributions throughout the past 30 years and hold fond memories of our partnerships.

To our drapery customers: we hope you will continue to use Bell Drapery Cleaners in its new iteration, with Jason Kentzel assuming operation of this service. Contact Jason at: 480-359-5641.

To our home delivery and retail customers: words are inadequate. You have supported our family – many of you more 30+ years – and we are humbled by your loyalty. **We hope that you will continue to use this service as the operation has transitioned to Matt Snyder. Matt can be reached at: 602-293-7299.**

Thank you for your loyalty to our business and to our family. We are indebted and grateful.

Laura and Michael Jordan

